

**POSITION DESCRIPTION**  
**Weave Community Hub, Woolloomooloo**  
**Child, Youth and Family Caseworker**

<b>Position Title:</b>	Child, Youth and Family Caseworker
<b>Reports to:</b>	Weave Community Hub, Woolloomooloo Team Leader
<b>Responsible for:</b>	Providing individual and family casework support to families with children aged 0 - 12 years and young people aged 12 - 17 years residing in the Woolloomooloo, Kings Cross and Darlinghurst areas.
<b>Location:</b>	Weave Community Hub, 49 McElhone Street, Woolloomooloo
<b>Employment Details and Remuneration:</b>	
<b>Employer:</b>	Weave Youth and Community Services
<b>Hours:</b>	3 days per week (21 hours per week)
<b>Status:</b>	Part time contract - all positions at Weave are dependant on continued funding
<b>Award:</b>	Social Community Home Care and Disability Services Industry Award 2010 (SCHCADS)
<b>Grade:</b>	SCHCADS SACS Level 4 Paypoint 4.1 - 4.4 \$38.14 - \$41.04 per hour depending on qualifications and experience
<b>Benefits:</b>	Superannuation @ 9.5% and leave loading @17.5% plus generous wage packaging/salary sacrifice available

**SUMMARY OF THE POSITION:**

The Child, Youth and Family Caseworker provides intensive wrap around casework, case management, practical assistance, housing support, information and referral, education advice, access to parenting programs and support services to families with children aged 0 - 12 years and young people aged 12 - 17 years residing in the Woolloomooloo, Kings Cross and Darlinghurst areas.

## **KEY RESPONSIBILITIES:**

- Provide individual casework and case management support to families with children aged 0 - 12 years and young people aged 12 - 17 years residing in the Woolloomooloo, Kings Cross and Darlinghurst areas, who have complex trauma histories and complex needs, including mental health and AOD challenges, and experiences of homelessness, domestic and family violence.
- Ensuring the casework support you provide is done in line with “Weave’s How We Do What We Do” practice framework.
- Provide referral, advocacy, information, and support services to program clients.
- Work from a proactive, responsive, trauma informed, strengths based, healing centred and culturally safe perspective.
- Engage in outreach service provision where required, including accompanying clients to appointments.
- Work collaboratively under a “shared care” model alongside other Weave staff and external health professionals and service providers.
- Contribute to strategic planning for the Weave Community Hub and Weave in general.
- In consultation with the Weave Community Hub Team Leader, develop Work Plans in alignment with Weave’s Strategic Plan and participate in training and performance appraisal as required.
- Attend regular clinical supervision as agreed upon by your Team Leader.
- In consultation with the Weave Community Hub Team Leader and in alignment with your Work Plan, identify your professional training and development needs.
- Develop Action Plans for your clients and ensure these inform the work done.
- Liaise with relevant networks, agencies, community members and government departments as required.
- Assist the team with supervision of student placements and volunteers as required.
- Assist with and encourage client participation in Weave events and projects.
- Maintain up-to-date administrative and clerical records as required within the course of your work, including upkeep of client files, data base, daily client statistics, organising logistics for groups, writing reports and support letters.
- Assist in the planning, organising and running of groups, parenting workshops, projects and events as required.
- Other duties as required.

## **GENERAL RESPONSIBILITIES OF ALL WEAVE STAFF:**

- Work as part of the wider Weave team displaying effective team membership.
- Participate in Weave staff meetings, retreats, planning days, training and performance appraisals as required.
- Perform all duties in accordance with the Weave Code of Conduct and Weave policies and procedures.
- Maintain a commitment to EEO policy and WHS safety standards, ethical practice principles and a commitment to the principles of cultural diversity.
- Take responsibility to ensure Weave is a warm, inviting and hospitable environment for everyone to enjoy; treat people like you would if they were guests in your home.
- Notice when things are untidy and clean up as needed.
- Make sure all visitors to the centre are welcomed and looked after including offering cups of tea, coffee, water etc. and that they get the assistance they came for, or at least information and referral if Weave cannot assist directly.
- Hospitality is a shared responsibility of the whole of the Weave team and is included in the Job Descriptions of all staff.
- Support and maintain a healthy Weave culture and embody the “Magic of Weave” ethos and values.
- Expectations of workers roles can change according to the needs of the community and available resources.

## **SELECTION CRITERIA:**

### **Qualifications, experience and mandatory requirements**

- Relevant tertiary qualification/s in Social Work, Youth Work, Social Sciences or similar.
- Minimum two years experience in a caseworker role providing support to young people and families with complex trauma histories and support needs.
- Knowledge and understanding of relevant referral pathways to health, education, employment, recreational, cultural, housing, mental health, legal, drug and alcohol and other support services.
- Demonstrated experience working with Aboriginal people and communities, and an understanding of the strengths of Aboriginal people and the impacts of intergenerational trauma on Aboriginal people residing in the Woolloomooloo, Kings Cross and Darlinghurst areas.
- Understanding of the social justice issues facing young people and families residing in the Woolloomooloo, Kings Cross and Darlinghurst areas.

- Understanding and demonstrated experience of working within a trauma informed and healing centred, strength based, person centred, culturally appropriate framework.
- An ability to manage community dynamics.
- NSW Working with Children Clearance and National Police Check.
- Driver's License.

### **Skills and attributes**

- Highly developed time management and organisational skills demonstrating attention to detail and the ability to complete tasks in a timely manner.
- Ability to work independently and use initiative.
- Strong communication skills, both verbal and written.
- Strong advocacy skills.
- Demonstrated interpersonal and relationship building skills.
- Ability to work as a team member and with a high degree of autonomy.
- Strong computer and IT literacy skills.
- Strong desire to work in the Woolloomooloo, Kings Cross and Darlinghurst areas and a good understanding of community dynamics.
- Common sense an excellent sense of humour.